

# KVH mini-VSAT Broadband<sup>SM</sup>

## Airtime Rate Sheet

Pricing for Europe, Middle East & Asia

**KVH**<sup>®</sup>  
effective JAN 2010  
VERSION 02-10-EMEA

### Subscription Plans

KVH offers economical and flexible mini-VSAT Broadband airtime subscription plans that meet most customer's applications and requirements. Choose either a plan that allows you to buy only the megabytes you need each month or sign up for a monthly fixed rate plan that meets your budget and speed requirements. **Choose the Plan that meets your needs:**

Fixed Rate Plans – <i>includes data &amp; 2 phone lines of Enhanced VoIP Service</i>	Maximum Data Rates		Airtime Service Only	Leased TracPhone V7 + Airtime Service + 36-month Extended Warranty
	Plan	Ship-to-Shore	Shore-to-Ship	Price/Month
F0	64 Kbps	64 Kbps	\$995	Contact your KVH Dealer or Distributor to learn about our competitive 36-month leasing program!
F1	128 Kbps	128 Kbps	\$1,495	
F2	128 Kbps	256 Kbps	\$1,995	
F3	256 Kbps	256 Kbps	\$2,495	
F4	256 Kbps	512 Kbps	\$2,995	
F5	512 Kbps	1,024 Kbps	\$4,495	
F6	512 Kbps	2,048 Kbps	\$5,995	

Per-megabyte Rate Plan	Maximum Data Rates		Airtime Service	
Plan	Ship-to-Shore	Shore-to-Ship	Price/Month	Price/MB
M1	512 Kbps	1,024 Kbps	\$0	\$4.99

**PLEASE NOTE:** VoIP lines are not included automatically with the M1 plan. VoIP can be added for \$9.95 per month per line at \$0.75 per minute. Usage will add MB consumption to your monthly data charge. See General Subscription Conditions below.

UCH-250 Fax Server Rates (optional)	
Plan	Price/Month
P1	\$45

### General Subscription Conditions

- All plans, prices, rates, terms, and conditions are subject to change without notice. All services and plans are subject to KVH Airtime Services End User Agreement.
- All prices are in U.S. dollars and do not include any taxes or fees that may apply.
- All plans are based on a minimum 1-year contract.
- Published data rates are based on the mini-VSAT Broadband network's service limitations and may vary in different regions and under different conditions. Subscribers will experience maximum speeds ship-to-shore that are 70-80% of the published data rates.
- All Subscriber use is subject to KVH's Fair Access Policy (FAP).
- Subscriber may increase their subscription plan during the contract period, but only prior to the new billing month.
- Service suspension is allowed for 1-month increments for no more than 3 months every 12 months of service. A de-activation fee of \$100 applies and contract will be extended by the period equal to the suspension. Remote diagnostics and monitoring service fee remains during suspension period.
- Coverage areas may be found at [www.kvh.com/footprints](http://www.kvh.com/footprints) under "TracPhone".
- A maximum of 5 Static IP addresses are available per modem.
- All outgoing VoIP and fax calls to any country except the U.S.A. are subject to long distance charges on a per-minute basis. Current rates can be found at "KVH VoIP Long Distance Rate Sheet – Global" at [www.kvh.com/your\\_account](http://www.kvh.com/your_account) under "mini-VSAT Rate Plans and Documents."
- All incoming calls are free of carrier and termination charges to the Subscriber, but will add to monthly data consumption.
- Up to 10 virtual local VoIP telephone numbers can be added for a monthly fee of \$9.95 per number. Available area codes worldwide can be found at "VoIP Available Area Codes List" at [www.kvh.com/your\\_account](http://www.kvh.com/your_account) under "mini-VSAT Rate Plans and Documents."
- All hardware leases are subject to KVH's Master Lease Agreement and based on a minimum 3-year contract.

## mini-VSAT Broadband Coverage

The TracPhone® V7 offers a tremendous coverage area with high-speed, reliable Internet and VoIP connections. mini-VSAT service areas will continue to expand in 2010, bringing this new service to the most widely used shipping routes around the world. For up-to-date mini-VSAT Broadband coverage information, visit [www.kvh.com/footprints](http://www.kvh.com/footprints) and click on “TracPhone”.

## TracPhone V7 Enhanced VoIP Service... the best in the business!

Enjoy Voice over IP (VoIP) telephone service the way it should be with the TracPhone V7's fully integrated, Enhanced VoIP Service. Traditional, off-the-shelf VoIP services are not designed for mobile or satellite use. They consume excessive bandwidth both while in use and in stand-by mode. Plus, they often require VSAT users to upgrade to more expensive, higher bandwidth plans to retain sufficient capacity for simultaneous data use while maintaining voice quality.

In contrast, TracPhone V7's Enhanced VoIP Service is a managed solution optimised for satellite communications and fully integrated into the mini-VSAT Broadband solution. Enjoy critical advantages, including significantly lower bandwidth use compared to other VoIP solutions and a Committed Information Rate (CIR) that protects the bandwidth allocated to each telephone line to guarantee the high quality of your voice connection. As a result, voice quality takes priority and remains outstanding even with two simultaneous calls and while other users surf the web, log into corporate networks, or send and receive e-mail.

With TracPhone V7's Enhanced VoIP Service you are guaranteed always-on, voice connections, no interruption to voice conversations when data transmissions occur at the same time, and a great suite of convenient features and account management tools that you can access anywhere in the world!

### Enhanced VoIP Service: Voicemail Calling Features

With TracPhone V7 you not only get all of the features you've come to expect from a phone service – caller ID, call waiting, hold, speed dial, fax, 3-way calling, redial, and others, but also a host of other exciting features, including:

- An option to add up to 10 virtual “local numbers” so that people calling you from other countries are able to avoid long distance or international calling charges regardless of where you are operating.\*
- Easy voicemail access from your phone, your secure account website, or via e-mail alerts with an attached .wav audio file! Listen to your messages anytime you get your e-mail.
- “Find Me/Follow Me” feature: designate as many as 5 other phone numbers – home, office, mobile, etc. – to ring in sequence in case you're not aboard when someone tries to reach you.
- Online billing and account management with account balance reminders via e-mail.

*\*Where available. Additional charges apply. Visit [www.kvh.com/your\\_account](http://www.kvh.com/your_account) for an up-to-date list of available countries and area codes under “mini-VSAT Rate Plans & Documents”.*

Dealer/Distributor



[www.minivsat.com](http://www.minivsat.com)



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