

TracVision® RV1 Installation Checklist



Required to validate your installation

Owner Information

Vehicle Name: _____ Customer Name: _____

Antenna Serial Number: _____ TV-Hub Serial Number: _____

Owner Address: _____

City: _____ State/Province and Country: _____ Postal/Zip Code: _____

Phone Number: _____ Email: _____

Installer Information

Installation Date: _____

MM/DD/YYYY

Installing Technician: _____ Installing Company: _____

Installing Company Address: _____

City: _____ State/Province and Country: _____ Postal/Zip Code: _____

Phone Number: _____ Email: _____

Installation Quality Check

Requirement	✓
Antenna Unit	
The antenna is mounted in a blockage-free area, with a clear view of the sky (360°), to the best extent possible. Location description: _____ Take digital photos of the antenna installation from all directions. Send these photos to KVH with this form.	<input type="checkbox"/>
The antenna is mounted away from any obstructions on the roof such as an air conditioner.	<input type="checkbox"/>
The antenna is mounted on a flat, level surface capable of supporting the antenna's weight under all environmental conditions, and rigid enough to prevent vibration.	<input type="checkbox"/>
The rubber boot is positioned over the right-angle connector to protect the connector from the elements.	<input type="checkbox"/>
The cable access hole is sealed with silicone sealant (or equivalent) to protect against leakage.	<input type="checkbox"/>
The "Forward" arrow is pointing toward the front of the vehicle and is parallel to the vehicle's centerline.	<input type="checkbox"/>
The appropriate construction adhesive was applied to the bottom of the antenna's mounting plate across all of the holes.	<input type="checkbox"/>
Rubber mounting feet were attached to the bottom of the antenna and the antenna is attached to the mounting plate with M6 nuts and Nylon washers. The M6 nuts were tightened until they were flush with the surrounding baseplate.	<input type="checkbox"/>

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TV-Hub																					
The TV-Hub is installed in a cool, dry location that provides good ventilation. Location description: _____	<input type="checkbox"/>																				
If possible, the TV-Hub LED lights are visible to the user.	<input type="checkbox"/>																				
All cables include service loops at the proper bend radius, and are strain-relieved at the back of the TV-Hub.	<input type="checkbox"/>																				
The TV-Hub is in a location that provides good Wi-Fi reception.	<input type="checkbox"/>																				
Wiring																					
The supplied 75Ω RG-6 cable was used to connect the antenna to the TV-Hub. All RF cabling required by the system configuration was terminated at both ends with the correct “F” connectors using proper tools, exactly to the manufacturer’s specifications. Enter information for any other RF cable used: Cable length: _____ Cable type used: _____ Connectors used: _____	<input type="checkbox"/>																				
The RF cable connection on the roof of the vehicle is protected against water and corrosion using DOW Corning #4 silicone grease (inside the connectors) and silicone sealant or equivalent (outside the connectors).	<input type="checkbox"/>																				
RF cables are strain-relieved, protected from abrasion, and free of stress. A minimum 4.5" (11.5 cm) bend radius is maintained throughout, and 8" (20 cm) service loops are present where appropriate.	<input type="checkbox"/>																				
RF cable connection was tightened to 20 inch-pounds of torque at the antenna, and to 15 inch-pounds of torque at the TV-Hub.	<input type="checkbox"/>																				
All wiring conforms to the system wiring diagrams provided in the Installation Guide (and all cables are free of stress, twists, and kinks (minimum bend radius is maintained throughout), neatly arranged, protected from abrasion, and labeled at both ends, as necessary, to identify them easily.	<input type="checkbox"/>																				
Configuration																					
For automatic satellite switching, the DIRECTV receivers or IP AutoSwitch(es) for Linear, DISH Network, or Bell TV, are connected to the same subnet as the TV-Hub. Record automatic switching information below and enter this information in the Setup Wizard or Autoswitch page of the web interface. <i>Note: Name = Descriptive name for receiver location, for example, "Salon"</i>	<input type="checkbox"/>																				
DIRECTV																					
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Requirement	✓
Configuration (Continued)	
The latest versions of system software and satellite library are installed.	<input type="checkbox"/>
Ran through the entire TracVision Setup Wizard to set up the system for location, service, and satellites.	<input type="checkbox"/>
Wi-Fi devices connect to the TV-Hub via http://tvhub.kvh in browser; WPA-PSK security mode selected and password set. TV-Hub Wi-Fi password: _____	<input type="checkbox"/>
The TV-Hub is connected to the vehicle's network (DHCP or static IP) as needed (such as for automatic satellite switching and/or access to web interface from a device on the network). Static IP (if used): _____	<input type="checkbox"/>
Antenna settings were addressed, for example, advanced modes.	<input type="checkbox"/>
The skew angle is set (linear only). Skew Angle reported during setup: _____	<input type="checkbox"/>
Setup required for the specific receivers (DIRECTV, DISH/Bell, and Linear) complete and satellites selected.	<input type="checkbox"/>
Power and Grounding	
The TV-Hub is hard-wired to a 12 VDC or 24 VDC, 120 W power source, and the TV-Hub is receiving 10-30 VDC power at its input. Power supply brand/model: _____ Specs (voltage/amperage): _____	<input type="checkbox"/>
The supplied ground wire is connected from the ground point on the TV-Hub to the vehicle's ground.	<input type="checkbox"/>
Using a multimeter, measure and record the DC voltage between the ground point on the TV-Hub and the vehicle's ground. The measured voltage should be < 2V. Measured: _____	<input type="checkbox"/>
Using a multimeter, measure and record the AC voltage between the ground point on the TV-Hub and the vehicle's ground. The measured voltage should be < 2V. Measured: _____	<input type="checkbox"/>
Testing and Handover to Customer	
During startup, all system indicators on the TV-Hub front panel and web interface showed normal status.	<input type="checkbox"/>
Customer educated on: receiver/service activation, system operation, satellite blockage, and product registration.	<input type="checkbox"/>
The Welcome Kit, containing the Installation Guide and Quick Start Guide, was provided to the customer, and the customer knows how to find additional information in the Help.	<input type="checkbox"/>
Verified that you can watch TV (requires receiver activation). Service: <input type="checkbox"/> DIRECTV <input type="checkbox"/> DISH Network	<input type="checkbox"/>
Special Circumstances	
Report any problem or irregularity noted during installation and verification.	

Customer Acceptance

Signature of Installer: _____ Date: _____
MM/DD/YYYY

Signature of Owner/Master: _____ Date: _____
MM/DD/YYYY

Signature of Electrician (if applicable): _____ Date: _____
MM/DD/YYYY

**Please email this form and antenna installation photos with a subject line of "installation report" to
KVH Technical Support, Email: support@kvh.com**